

Public Comments Received for Case Number: 2025-00258
Response Friday, February 27, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00258 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00258 \(ky.gov\)](#).

Received through Consumer Services Saturday, February 21, 2026

From: Sarah Lalley
City: Bellevue
State: Ky
Zip: 41073

Comments:
Dear Kentucky Public Service Commissioner,

I am writing as a concerned Kentucky resident and consumer to formally express my deep frustration and alarm regarding the ongoing and repeated rate increases approved for Duke Energy. These rising utility costs are becoming unbearable for working families across our state.

While Duke Energy continues to report strong profits, the people of Kentucky are being squeezed for every dollar. Many of us are not receiving increases in pay that match the rising cost of living. Families are cutting back on usage while still seeing double bill increases. Families are severely struggling with housing, food, healthcare, and childcare. The added burden of excessive electric and gas bills is pushing people beyond their limits.

This issue is not just financial. It is directly impacting the mental health and stability of families. Parents are working two or even three jobs simply to keep up. This leaves little time or energy to raise and support their children. The stress and exhaustion are contributing to a larger mental health crisis. When families are pushed to this level, the long-term consequences for our communities and our children are serious.

Consumers did not ask to bear the financial burden of large infrastructure expansions, including those related to new data centers and emerging technologies such as artificial intelligence. These are corporate and commercial growth decisions. It is not fair or reasonable for everyday families to be forced to subsidize the costs of these projects, especially when the companies benefiting are generating significant profits. Duke Energy should be required to fund its own upgrades and expansions rather than passing those costs on to customers who are already struggling.

The Public Service Commission exists to protect the people of Kentucky. I urge you to stand up for consumers and demand greater transparency, accountability, and fairness in how utility rates are determined. There must be stronger oversight to ensure that monopolies are not exploiting their position at the expense of working families.

Please consider limiting or rejecting further rate increases until affordability and consumer impact are fully evaluated, investigate Duke's current billing against usage. Require Duke Energy to demonstrate true financial need before approving any increases, protect consumers from paying for corporate infrastructure and profit-driven expansion. The prioritizing affordability and public well-being over corporate profit has to come first.

The people of Kentucky deserve leadership that advocates for them. We need commissioners who will fight for families, for children, and for the long-term health of our communities.

Thank you for your time and attention to this urgent matter. I respectfully request a response outlining what steps your office plans to take to address these concerns.

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Received through Consumer Services Saturday, February 21, 2026

From: Robin Caraway
City: Newport
State: Ky
Zip: 41071

Comments:

Duke Energy has a monopoly on the market for Gas and Electric for most counties in Northern Ky. They are consistently raising rates and adding fees that should not be passed on to consumers. The bills are outrageous and their payment plan options are set up to where you can pay the balance over three months PLUS your bill. If consumers can't pay and fall behind, they sure can not afford to pay the bill plus an outrageous amount on top of it- yet Duke will not stretch out the payment plans to actually help people. Their payment plans only set people up to fail leading to disconnection with even steeper fees and a new deposit added to the bill before reconnecting the service. This economy already has families struggling to pay for housing, utilities and groceries. Meanwhile Duke is price gouging and people have no other utility options

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Received through Consumer Services Saturday, February 21, 2026

From: Maureen McCarthy
City: Newport
State: Ky
Zip: 41071

Comments:
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The people of Kentucky deserve leadership that advocates for them. We need commissioners who will fight for families, for children, and for the long-term health of our communities.

Thank you for your time and attention to this urgent matter. I respectfully request a response outlining what steps your office plans to take to address these concerns.

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139 East Fourth Street
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*Larisa Vaysman
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